Mon 24/10/22 15:31

From: Sue Bedford Sue.Bedford@stevenage.gov.uk

To: Licensing <Licensing@stevenage.gov.uk>; Julie Dwan <a href="Julie.Dwan@stevenage.gov.uk">Julie.Dwan@stevenage.gov.uk</a>

Mon 28/11/22 15:11

Hi Julie

I refer to SR22/02319/LPRCLT, consultation on the application from the Police for the review of the premises licence for Lounge 72 at 70 High Street.

I can confirm that Environmental Health have received noise complaints from local residents in the past, often 'multi complaints' when a number of residents complain about the same incident. Each of these complaints have been investigated after the complaint have been received, however the complainants have not followed up with diary sheets or Noise App recordings that substantiate the complaint. These complaints have related to loud noise and an intrusive bass beat. The investigations following these 'one off' complaints did not result in any nuisance being determined or any action being taken.

Kind regards

Sue

Mrs Sue Bedford

Chartered Environmental Health Practitioner

Stevenage Borough Council. Daneshill House. Danestrete, Stevenage. Herts. SG1 1HN

Direct line 01438 242237

Mobile: 07522 233441

Our Privacy Policy has been updated to reflect changes to data protection legislation and can be viewed at the following link <a href="http://www.stevenage.gov.uk/privacy-policy">http://www.stevenage.gov.uk/privacy-policy</a>